



Palmetto Protect

Palmetto is here to protect your investment in clean energy.

ESSENTIALS

With Palmetto Protect Essentials, you get proactive monitoring of your solar system's performance and issue detection, service and support when you need it, and peace of mind that your investment in solar is protected.

Protection Benefits

- **Proactive Communication**
If there is a problem with your system or if it stops communicating, Palmetto will contact you—often before you know there's an issue.
- **Superior Service Management**
Our US-based solar experts work with you to remotely resolve issues, coordinate service visits, and are available by phone and email when you need them.
- **Nationwide Field Service Network**
Palmetto has verified technicians throughout the U.S. to provide local service and support for your system.

Warranty Protection

- Panels: 25 years
- Inverter: 12 years
- Workmanship: 10 years
- Roof Penetration: 5 years

Palmetto Account

- You can track system performance by day, week, or month, so you can count on savings before the bill arrives.
- We also provide you with a monthly report detailing total consumption, total production, and more.



Palmetto Protect

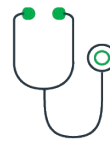
Essentials

Essentials Plan Features



Issue Detection

- Palmetto's technology monitors your system's performance and filters out unactionable alerts.



Remote Diagnosis

- Our technology remotely diagnoses the source of the issues—and often automatically resolves them.



Proactive Communication

- When any actionable issue is detected, Palmetto will contact you to troubleshoot or schedule service.



Remote Troubleshooting

- Palmetto resolves issues remotely via online guides and live customer support.



Service Coordination

- If an issue cannot be resolved remotely, Palmetto's team will coordinate a service visit.



Customer Support

- You have unlimited access to Palmetto's US-based solar experts..