



Palmetto
Protect
powered by **OMNIDIAN**

Palmetto has partnered with Omnidian to protect your investment in clean energy.

Performance

Palmetto Protect Performance powered by Omnidian provides you proactive monitoring, intelligent issue detection, 5-star service and support, 95% Performance Guarantee and labor coverage giving you peace of mind that your investment in solar is protected.

Protection Benefits

- **Performance Guarantee**
Clear, transparent confidence that customers will achieve monthly savings, with annual reimbursement in the event of underperformance below 95% of verified estimates.
- **Parts and Labor Coverage**
Many solar installers offer equipment warranties, but the customer is on their own for ongoing labor costs. With labor coverage included in the package, Omnidian covers the labor costs that most of our competitors don't.
- **Proactive Communication**
If there is a problem with your system or if it stops communicating, Omnidian will contact you—often before you know there's an issue.

95% Performance Guarantee and Labor Coverage + Additional Warranty Protection

- Panels: 25 years
- Inverter: 12 years
- Workmanship: 10 years
- Roof Penetration: 5 years

Palmetto Account

- You can track system performance by day, week, or month, so you can count on savings before the bill arrives.
- We also provide you with a monthly report detailing total consumption, total production, and more.



With Palmetto Protect powered by Omnidian, you have the same investment-grade protection utilized by the solar industry's top investors.

POWERED BY OMNIDIAN

Performance Plan Features



Performance Guarantee

- If the annual system production doesn't reach at least 95% of the verified energy estimate, you'll receive a check for the shortfall.



Parts and Labor Coverage

- With labor coverage included in the package for 3 years, Omnidian covers the labor costs that most of our competitors don't.



Proactive Communication

- When any actionable issue is detected, Omnidian will contact you to troubleshoot or schedule service.



Remote Troubleshooting

- Omnidian resolves more than half of issues remotely via online guides and live customer support.



Intelligent Issue Detection

- Omnidian's proprietary technology monitors your system's performance and filters out unactionable alerts.



Remote Diagnosis

- Their technology remotely diagnoses the source of the issues—and often automatically resolves them.

5-star Reviews

★★★★★

I did not realize that I had an issue with my solar system until I was notified by Omnidian. My contact person made the correction process extremely easy. He was very respectful and knew his job well. Thanks. - Dale B., Sun City, AZ

★★★★★

You informed me of a problem I didn't even know I had. You fixed it in the time frame you said you would, and all your people were polite and courteous. Thank you. - Ronald K., Santa Clarita, CA